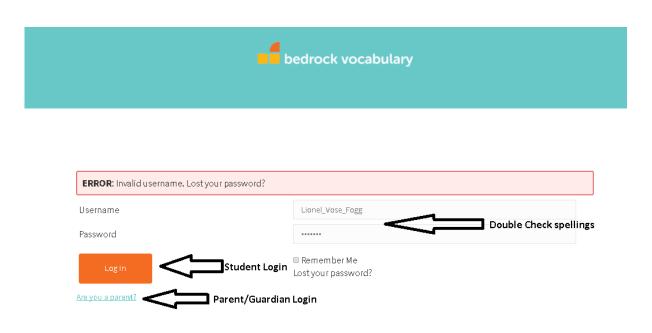
## Student/Parent/Guardian:

## How do I log in? / I am having problems logging in!

Some users have reported usage problems while using the service. Below are some pointers which should help resolve any issues.

Access to the Bedrock site is via <a href="https://portal.bedrocklearning.org">https://portal.bedrocklearning.org</a>

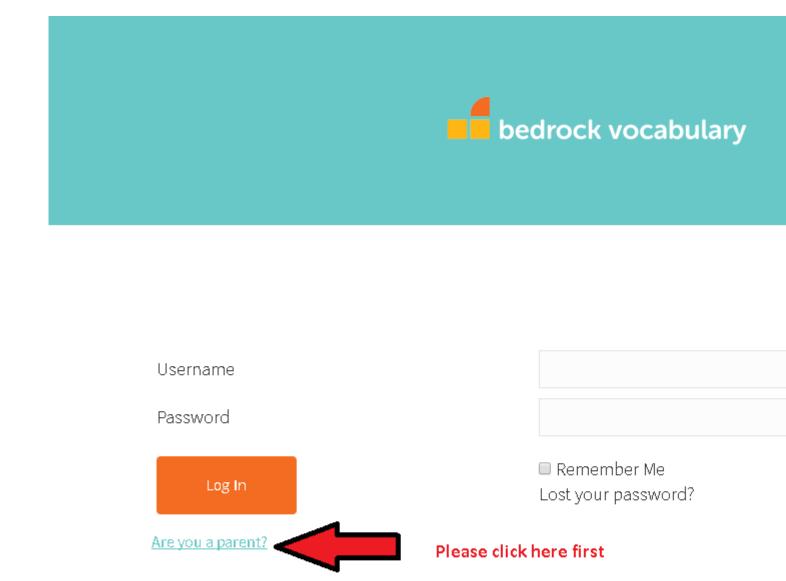


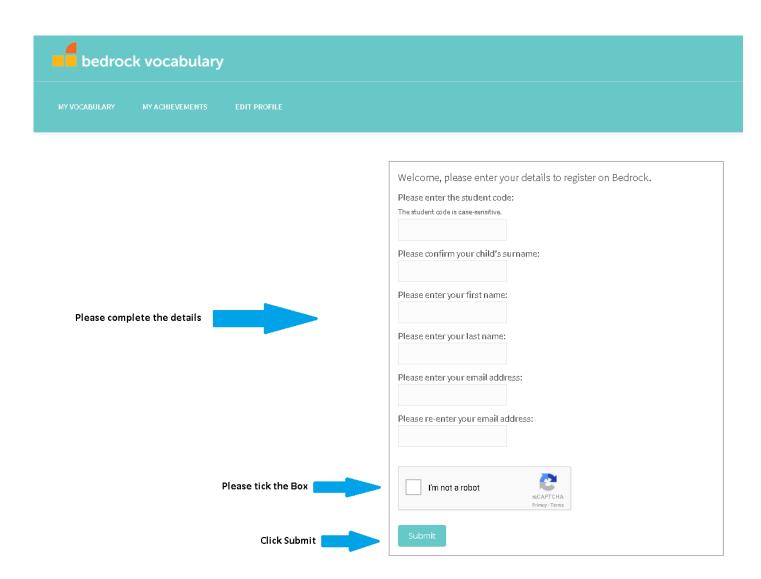
## **Notes for Students**

- 1) Bedrock lessons work best in 'Google Chrome'.
- 2) Make sure you are using the latest version of the browser.
- 3) For lesson activity to be registered, click 'submit'. If it is still not registering, then press 'refresh' on your browser.
- 4) If Bedrock is not responding after 'refreshing' your browser, please log off and try the lesson again.
- 5) If you leave a lesson half completed, make sure you select 'YES' to resume where you left off in the notifications box next time you log in.
- 6) Students must be organised. They cannot complete Bedrock lessons the night before they're due in.

## Notes for Parents/Guardians

Access to the Bedrock site is via <a href="https://portal.bedrocklearning.org">https://portal.bedrocklearning.org</a>





When you have entered all the details correctly you will be sent new login details in an email from bedrock.

Please contact <a href="mailto:support@bedrocklearning.org">support@bedrocklearning.org</a> for all other technical queries.